

Distribution of HCAHPS Summary Star Ratings by State

October 2023 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	63	2%	492	15%	1,337	41%	1,094	33%	286	9%	3,272	100%
AK		0%		0%	3	25%	8	67%	1	8%	12	
AL		0%	7	11%	34	54%	17	27%	5	8%	63	
AR		0%	6	16%	18	47%	8	21%	6	16%	38	
AZ		0%	24	37%	28	43%	8	12%	5	8%	65	
CA	16	5%	74	25%	144	49%	51	18%	6	2%	291	
CO		0%	1	2%	21	38%	28	51%	5	9%	55	
CT		0%	3	12%	16	62%	7	27%		0%	26	
DC	1	17%	3	50%	2	33%		0%		0%	6	
DE		0%	2	29%	3	43%	2	29%		0%	7	
FL	15	9%	59	36%	62	37%	28	17%	2	1%	166	
GA		0%	24	24%	43	44%	28	29%	3	3%	98	
HI		0%	1	7%	7	50%	6	43%		0%	14	
IA		0%	3	5%	9	16%	28	51%	15	27%	55	
ID		0%		0%	6	27%	13	59%	3	14%	22	
IL	5	4%	22	17%	53	42%	38	30%	8	6%	126	
IN		0%	4	4%	34	37%	48	52%	6	7%	92	
KS		0%	1	2%	12	22%	29	54%	12	22%	54	
KY		0%	6	10%	28	46%	24	39%	3	5%	61	
LA		0%	2	3%	25	37%	29	43%	11	16%	67	
MA		0%	8	14%	29	52%	16	29%	3	5%	56	
MD	1	2%	8	19%	26	60%	8	19%		0%	43	
ME		0%	2	8%	7	27%	12	46%	5	19%	26	
MI	2	2%	14	14%	34	35%	38	39%	9	9%	97	
MN		0%	2	3%	11	15%	37	52%	21	30%	71	
MO	1	1%	7	9%	36	46%	31	39%	4	5%	79	
MS		0%	5	12%	23	55%	12	29%	2	5%	42	
MT		0%		0%	5	24%	11	52%	5	24%	21	
NC		0%	9	10%	46	49%	32	34%	7	7%	94	
ND		0%	1	9%	6	55%	3	27%	1	9%	11	
NE		0%	1	3%	8	23%	19	54%	7	20%	35	
NH		0%	1	5%	10	45%	10	45%	1	5%	22	
NJ	2	3%	23	37%	32	52%	5	8%		0%	62	
NM	1	4%	7	25%	14	50%	6	21%		0%	28	
NV	1	4%	9	35%	12	46%	4	15%		0%	26	
NY	12	9%	43	32%	61	45%	16	12%	4	3%	136	
OH		0%	10	8%	54	41%	57	43%	11	8%	132	

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US	63	2%	492	15%	1,337	41%	1,094	33%	286	9%	3,272	100%
OK		0%	5	8%	18	30%	23	38%	15	25%	61	
OR		0%		0%	17	38%	26	58%	2	4%	45	
PA		0%	15	11%	56	41%	58	42%	9	7%	138	
PR	5	50%	3	30%	1	10%	1	10%		0%	10	
RI		0%	1	9%	5	45%	5	45%		0%	11	
SC		0%	5	10%	23	47%	20	41%	1	2%	49	
SD		0%		0%	2	11%	9	50%	7	39%	18	
TN		0%	13	17%	37	49%	22	29%	4	5%	76	
TX	1	0%	30	13%	106	45%	72	30%	29	12%	238	
UT		0%	1	3%	7	21%	20	61%	5	15%	33	
VA		0%	10	13%	29	38%	33	43%	4	5%	76	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	3	23%	9	69%	1	8%	13	
WA		0%	8	14%	31	53%	17	29%	2	3%	58	
WI		0%		0%	24	25%	48	49%	25	26%	97	
WV		0%	6	18%	13	38%	7	21%	8	24%	34	
WY		0%	1	7%	3	21%	7	50%	3	21%	14	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3272 Hospitals received HCAHPS Star Ratings in October 2023.
HCAHPS Star Ratings are based on patients discharged between January 2022 and December 2022.
For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

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